A 50% deposit is required when booking pet-sitting services, with the remaining balance due before services begin.

Cancellation policy:

- **48 hours or more before services begin: Full deposit refund.**

- **24–48 hours before services begin: Cancellation fee of ⅓ of the canceled services' total cost.**

- **Less than 24 hours before services begin: Cancellation fee of ½ of the canceled services' total cost.**

Cancellation fees are deducted from your deposit, and any remaining deposit amount will be refunded.

Thank you for respecting the time reserved to care for your pets!